# Athens Regional Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Provider Number	Hospital Name	Address 1
110074		ATHENS REGIONAL MEDICAL CENTER	1199 PRINCE AVENUE
440068		ATHENS REGIONAL MEDICAL CENTER	1114 W MADISON AVE

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Address 2	Address 3	City	State
		ATHENS	GA
		ATHENS	TN

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ZIP Code	County Name	Phone Number (Old)
30606	CLARKE	
37371	MCMINN	

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Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.	
	4%
	6%

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Percent of pat	tients who reported that their nurses "Usually" communicated well.
	19%
	17%

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Percent of patients who reported that their nurses "Always" com	nmunicated well.
	77%
	77%

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Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.	
	5%

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1%



Percent of patients who reported that their doctors "Usually" communicated w	ell.
	16%
	11%

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Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.

10%

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Percent of patients who r	eported that they "Usually" received help as soon as they wanted.
	28%
	25%

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Percent of patients who reported that they "Always" received help as soon as they wanted.

62%

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Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.

8%

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Pe	ercent of patier	ts who reported t	that their pain v	vas "Usually" <sup>,</sup>	well controlled.	
		I				26%
						22%

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Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.
22%
22%

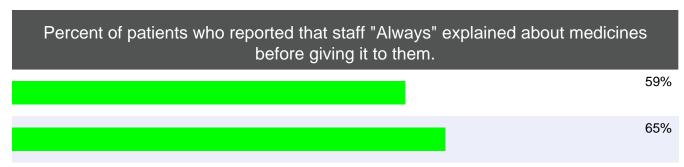
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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.
19%
13%

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## Athens Regional Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.

8%

11%

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Percent of patients who reported that their room and bathroom were "Usually" clear	n.
21	1%
22	2%

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Percent of patients who reported that their room and bathro	oom were "Always" clean.
	71%
	67%

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Percent of patients who reported that the area around their roor "Never" quiet at night.	oom was "Sometimes"
	8%
	6%

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Percent of patients who repo	orted that the area around their room was "Usually" quiet at night.
	34%
	27%

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## Athens Regional Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.

58%

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Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

79%

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Percent of patien	its who reported that they were not given information about what to do during their recovery at home.
	21%
	17%

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Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).

5% 8%

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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from (lowest) to 10 (highest).	0
	24%
	24%

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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).

71%

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Percent of patients who reported NO,they would not recommend the hospital.

2%

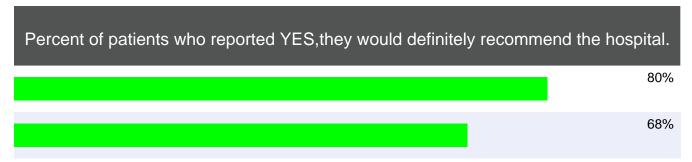
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Percent of patients who reported YES,they would probably recommend the I	nospital.
	18%
	26%

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### Number of Completed Surveys

300 or more

300 or more

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Survey Response Rate Percent	Survey Footnote
27%	
30%	

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# Athens Regional Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Footnote

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